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Public Sector Weighs Procurement Outsourcing.

Facing a shrinking workforce and a largely paper-based procurement processes, more state and local agencies are pushing routine purchasing tasks to third parties.

State and local government procurement shops face increasing pressure to streamline processes, reduce costs and comply with evolving cybersecurity and privacy regulations. As a result, more are turning to outsourcing, according to the report, "2023 ISG Provider Lens Procurement BPO, Transformation and Software Platforms," published by Information Services Group last month.

A few factors are behind that trend, according to Nathan Frey, head of ISG's U.S. public-sector business. They include a need to support a dwindling post-pandemic workforce, an urgent push to digitize largely paper-based procurement processes and greater acceptance of outsourcing by government overall.

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Route Fifty

By Stephanie Kanowitz,
Contributor, GCN

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