Bond Case Briefs

Municipal Finance Law Since 1971

New DOJ Accessibility Rule for Gov. Websites and Apps, Third-Party Providers of Online Services: Hogan Lovells

On June 24, 2024, a new DOJ rule will go into effect requiring state and local entities and their private contractors to comply with WCAG 2.1 AA digital accessibility standards for web content and mobile apps made available to the public.

The Americans with Disabilities Act ("ADA") provides that no individual may be barred from accessing the services, programs, or activities of a public entity due to the individual's disability. As local governments increasingly rely on Internet-based content and apps to disseminate information and provide services to the public, the Department of Justice ("DOJ") published a new rule establishing specific requirements for state and local governments to make their web content and mobile apps accessible for individuals with disabilities. Despite previously issuing general guidance on digital accessibility, this rule will be the first binding regulation issued by the DOJ to address state and local government regarding website accessibility since the statute was passed in 1990.

The rule applies to any web content or mobile apps used by a public entity to provide services, programs, and activities. For the purposes of the new rule, "web content" refers to "any information and sensory experience" on the web communicated through a web browser, media player, plug-in, or other software that helps a user interact with online content. This includes text, images, sounds, videos, controls, animations, and conventional electronic documents, regardless of whether the content is viewed on a desktop computer, smartphone, or other medium. A "mobile app" is defined as software that is downloadable and designed to be used on mobile devices such as smartphones and tablets.

Continue reading.

Hogan Lovells – Mark Brennan, Katy Milner and Warren Alexander Kessler

June 18 2024

Copyright © 2026 Bond Case Briefs | bondcasebriefs.com