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Ransomware Attack in May Still Disrupting Dallas City Services.

The computer shutdown has delayed the issuance of permits. Dallas officials say 97 percent of their online services have been restored, but the city won't publicly disclose all the services still impacted.

Blake Smith was confused when his contractor told him at the end of June that the city of Dallas still hadn't approved his application for a new fence.

It had been three weeks since Smith's contractor submitted an application with the city to replace a chain-link fence surrounding his South Oak Cliff home with a taller wooden one.

So Smith said he called Dallas' development services office, which issues the permits, to get answers. It could be another two to six weeks before the application is reviewed, Smith recalled being told.

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