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[Report Details How States Can Implement Reliable, Effective Generative AI.](#)

For generative AI initiatives to be successful, a new report suggests a slow and steady approach to the technology.

A new report highlights how generative AI could impact state operations and offers insights to effectively implement the burgeoning technology.

The [explosive debut of generative AI](#) following the 2022 launch of the popular ChatGPT chatbot catapulted the technology into the public sector's eyes, and state officials have since explored its potential to streamline workflows and boost productivity.

Over the next few years, generative AI is expected to take over routine government functions — such as program eligibility determination or policy assessments — and improve employee and customer experience, according to a [report](#) released this week from the National Association of State Chief Information Officers.

[Continue reading.](#)

Route Fifty

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